



Property Administrator – Ottawa Epic Investment Services

Epic Investment Services (Epic), which includes its wholly owned subsidiary MDC Realty Advisors in the United States, is a fully integrated North American real estate platform. Headquartered in Toronto, Canada and operating from offices in Canada and the United States, Epic has over \$17.5 billion in assets under management. Epic's portfolio comprises over 30 million square feet of office, retail, industrial and multi-family residential properties. Epic's integrated team is made up of over 150 real estate professionals in real estate management, asset management and investment management.

ABOUT THE ROLE:

The Property Administrator is responsible for the day-to-day accounts receivable, accounts payable accounting system inputs, timely tenant rental collection, tenant insurance documentation, tenant account reconciliations, bank deposits, general inquiries involving lease administration issues and related administrative functions. Involved with and assist in budget preparation and monthly and quarterly reporting processes.

GENERAL PROPERTY ADMINISTRATION RESPONSIBILITIES:

- Input new accounting/lease administration data in a timely manner for new tenants & renewals, prepare lease abstracts and completion of any adjustments as required
- Review and print related monthly and quarterly reports (rent rolls, accounts receivable, rent-up, accounting reports) and provide Property Manager with any changes to the rent roll or other reports as requested
- Primary point of contact for any billing and/or collection issues
- Ensure the tenant insurance certificates are on hand as each tenant insurance renewal date arrives
- Prepare cheque requisitions for tenant allowances, lease commissions, etc.
- Track and maintain tenant insurance certificates
- Respond to general day-to-day inquiries and concerns from tenants
- Organize and maintain complete tenant and building related files
- Maintain filing systems for contracts, insurance certificate, tenant information, and other documentation
- Assist Property Manager with obtaining supplier, contractor quotations and assist with contract administration.

ACCOUNTS PAYABLE/ REICIVABLE RESPONSIBILITIES:

- Process invoices for necessary review and approval in a timely basis
- Review and allocate accurate codes to all invoices
- Prepare cheque requisitions for tenant allowance, etc.
- Review rent rolls for accuracy
- Process bank deposits and reconciliation; take deposits to bank as required
- Accounting system entries and procedures (tenant charge backs, adjustments, etc.)
- Contact tenants to ensure timely collection of receivables
- Enroll tenants in PAD and EFT programs
- Prepare monthly A/R report for internal and external reporting

- Reconcile accounts and advise tenants of any outstanding amounts in a timely basis
- Administer tenant charge backs
- Liaise with Property Manager on delinquent accounts
- Respond to tenant inquiries about pre-bill or year-end calculations

BUDGET AND MONTHLY/QUARTERLY REPORTING BOOKS:

- Assist in the preparation of annual budgets and reporting books (monthly and quarterly as required)
- Assist in preparation of annual operating cost pre-bill calculation and year-end reconciliations
- Prepare and update monthly and year-end accruals

QUALIFICATIONS REQUIRED:

- 3-5 years' experience in office and/or property administration ideally in Property Management
- Experience with Yardi Voyager, setting up lease, charges and cash applications
- Experience in commercial real estate, lease review, information and billing set, inputting information into Yardi and other IT systems.
- Must have a positive "can do" and "willing to pitch-in" attitude
- Must be self-motivated, and can work both independently and as part of a team
- Outstanding written/verbal communication and interpersonal abilities.
- Excellent practical knowledge of MS Office 365 applications (Outlook, Word, Excel, PowerPoint, MS Teams)
- Digital and paper filing
- Organized with the ability to prioritize and multi-task.
- Reliable with patience and professionalism.
- Ability to work with diversity and multi-disciplinary teams.
- Detail-oriented and efficient
- Explore, articulate & implement process driven efficiencies
- Willing to exceed expectations to produce quality work
- Experience with Yardi Voyager is an asset

HOW TO APPLY:

Qualified applicants may e-mail their cover letter and current resume to careers@epicinvestmentservices.com indicating "**Property Administrator – Ottawa**" in the subject line.

Epic Investment Services is committed to diversity, equity, inclusion, and is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to ethnicity, age, religion, race, gender identity, physical ability, or sexual orientation, or any other elements protected by law. Epic Investment Services is committed to providing access, equal opportunity, and reasonable accommodation for individuals with disabilities in employment. For all internal and external applicants who require accommodation in the recruitment and selection process, please contact akumbaro@epicinvestmentservices.com for assistance/support.

We sincerely appreciate the interest of all applicants, however only those selected for an interview will be contacted. *No telephone calls or Agencies please.*

Visit our website at www.epicinvestmentservices.com for further company details.